

# DISCLAIMER

Elite Phlebotomy Services, LLC (EPS) is responsible for the drawing and handling of laboratory specimens. EPS does not collect any specimens without a physician's order or a request from a laboratory. Elite Phlebotomy Services, LLC is not permitted to give any medical advice, treat, or diagnose any patients.

Elite Phlebotomy Services, LLC handles the delivery of all samples to their proper laboratory. Under no circumstances will a client be given a sample to handle. EPS is not responsible for any delay of arrival to the laboratory due to weather conditions or any other problems that we cannot control that may occur once we have taken the sample to be delivered. Elite Phlebotomy Services, LLC is not responsible for any errors that may occur at the laboratory. Any errors in a collection caused by EPS will be corrected by redrawing at no additional charge.

EPS makes every attempt to have contact with the patient prior to the draw. We do NOT go out unless we have made verbal contact with the patient the night before or morning of the scheduled blood draw. **If we arrive at the appointment for the blood draw and are unable to collect the specimen due to circumstances beyond our control (the patient refuses, is not available to be drawn, etc.) the patient will remain responsible for the full charge of the draw.** Any errors in collection caused by EPS (drawing the wrong tubes, unable to obtain a satisfactory blood flow to the specimen, etc.) will not incur a charge to the patient and will be redrawn at no additional charge to the patient.

Payment for our services is due on the date of service. Elite Phlebotomy Services, LLC does not bill insurance companies and claims must be submitted by the client. Elite Phlebotomy Services, LLC is an independent phlebotomy service. Under no circumstances will Elite Phlebotomy Services, LLC divulge client information, personal or other, to any authorized personnel. All client information is always kept confidential.

**We are fully HIPAA compliant and respect the privacy of the individuals we serve.**

Elite Phlebotomy Services

[www.elitephlebotomyservices.com](http://www.elitephlebotomyservices.com)